Scheduling 10 new patients/week 22 hours clinic Takt 132 minutes

Patient Prep
- PT 5min
- CT 5 min
- Utilization 4%

NSO clinic
- PT 60 min
- CT 20min
- Utilization 15%

Check Out
- PT 5min
- CT 2.5 min
- Utilization 2%

Office Calls
- PT 30 min
- CT 30min
- Utilization 190%

NSO follow up
- PT 30 min
- CT 10 min
- Utilization 7.5%

Assess and educate
- Takt changes to 167

Assess and educate

Rework

Electronic Medical Records (EMR) 10 minutes

Assess and educate

Assess and educate

Assess and educate

Utilization 4%

Utilization 15%

Utilization 2%

Utilization 2%

Utilization 190%

Utilization 7.5%

5 min 20min 60 min 5 min 30 min 30 min 150 min

10 new
30 return 6 add on 36
52
16
3

10

21 days