Developing A Screening Colonoscopy Program

1 week minimum to provide education session

variable

initial pt contact within 24 hrs

schedule or refer same day

procedure completed within 4 weeks of initial contact

OUT OF SCOPE: ASC

*Community Members
*Clinics/Private Practices
*Healthcare System Providers
*Graduate Medical Education
*Churches
*Physician Call Line
*Medicare HMO
*Ambulatory Surgery Center

Prospective Patients

Presentations Outreach & Education

Pt/Provider Contacts SCP via email or phone

Timing Variable

Intake & Initial Education

Sched w/ SC Provider
Fax sched form ASC

Refers To:
SCP Provider
System Providers
Financial Counselor
PCP

Notifies Pt Educates Mails Info Fax Rx

Phone Call 72 hrs prior to SC

Follow Up Refer Schedule

PT 180 min FTE

LT variable

PT 2 min FTE

PT 1440 min

LT 1440 min

PT 12 min FTE

PT 5 min

LT 5 min

PT 7 min FTE

PT 5 min

LT 5 min

PT 15 min FTE

PT 7 min FTE

PT 15 min FTE

LT variable

LT 4320 min (path report)
LT 480 min (notify physician)
LT 60 min (notify patient)

Total Process Time: 238 minutes (with community outreach)
Total Lead Time: ~1450 minutes (no biopsy)

Total Process Time: ~58 minutes (without community outreach)
Total Lead Time: ~6310 minutes (with biopsy)